

WEST WICKHAM CLOSURE – FAQs

Why is West Wickham Leisure centre closed?

As part of the redevelopment of the centre, a survey of work was completed on 15.02.24. Unfortunately, this identified some concerns with the building and as a precaution the centre has temporarily closed with immediate effect.

Do we know how long the centre will be closed?

At this point (12.03.24) we do not know as additional survey work and any remedial action are yet to be identified by Bromley Council.

Who is leading this?

Bromley Council as the landlord, and Mytime Active as the tenant, are working together to resolve the issues and get the centre open as soon as possible.

I am a member, what will happen to my membership?

We have been in touch with all current West Wickham members regarding their membership. We hope to be able to reopen shortly, and will continue to monitor the situation - at this stage there is no reason for members to change anything at the present time.

How will I know what is happening?

Mytime Active are working closely with Bromley Council to ensure that the Borough of Bromley and its residents are kept informed. We will also communicate directly to our members via the channels available to us including email, app alerts, social media, and West Wickham web page updates. Please contact our Contact Centre or pop into one of our Centres if you want to check that we have the correct contact details for you.

I have not received any communication from Mytime Active about the closure

To receive communications via email, you must be registered on our database with a valid and correct email address. Please note that you may have unsubscribed from our emails, in which case under GDPR rules we can no longer email you with marketing messages. Unsubscribed members will continue to receive emails directly relating to their membership.

Should you not be registered with us or have unsubscribed, you may still receive updates via social media, app push or by checking the regularly updated West Wickham website at www.mytimeactive.co.uk/westwickham

Can I use other Mytime Active center's without any additional cost?

Yes, as a Mytime Active member you have access to all our center's – a list of locations can be found at www.mytimeactive.co.uk/locations.

What provision has been made to cater for us at other Centres?

Mytime Active have put on additional classes at West Wickham Halls, Beckenham Spa, Pavilion Leisure Centre and Walnuts Leisure Centre which can accommodate over 550 people a week.

We have rehomed over 1,200 pupils by adding 143 additional swimming lessons at other Centres.